



VIGNAN'S INSTITUTE OF ENGINEERING FOR WOMEN

Approved by AICTE, New Delhi & Affiliated to JNTUK, Kakinada

Report of Grievance from the concerned committee for A.Y.2019-20

S.No	Name of the Committee	Grievance Date	Description of Grievance	Redressal Date	Action Taken
1	Grievance Redressal Cell	15-06-2019	1. Replacement of demand chairs and benches in the class rooms.	22.06.2019	1.Complaint is recorded and necessary action will be taken .
			2.Transport facility to some specific localized areas i.e., Gosala, Mindi, Gnanapuram and Town kotha road is the requested.		2. Transport manager has extended one bus Gosala stop via. And other routes will be extended from the next year.
		23-08-2019	1.Unhygienic conditions of rest rooms.	31-08-2019	1.Proper action is taken to make the sure restrooms clean periodically.
			2.Sanitary napkins disposal machine in each floor.		2.Order will be placed for one machine next month by inviting quotations.
		30-11-2019	1.EEE students lost money in class room.	09-12-2019	1.Traced out the thief using CC Cameras.
			2.Proper fixation of class room doors.		2. Replaced new doors.
		21-02-2020	1.Requested for lift provision to second and third floor.	29-02-2020	1.The issue is reported and it is under constructed.
			2.Facing bats problem in class rooms		2.Pest control services have been arranged in the early mornings to control bats.
		19-09-2020	1.Arrangement of foot peddle hand sanitizer dispensers in each floor.	26-09-2020	1.Arranged a dispenser in each floor.



VIGNAN'S INSTITUTE OF ENGINEERING FOR WOMEN

Approved by AICTE, New Delhi & Affiliated to JNTUK, Kakinada

			2.Arrangement of bus facility to students who are attending exams in the campus.		2.Brought to the notice of Transport manager and permission is being taken from RTA.
2	Anti-Ragging Cell	No Grievance reported			
3	Internal Complaint Cell	13-07-2019	Transport issue.	24-07-2019	Resolved by Transport Manager.
		22-08-2019	Request to arrange sanitary disposal bins in more quantity.	31-08-2019	Supervisor has resolved.
		22-08-2019	To clean washrooms frequently.	31-08-2019	Resolved by supervisors.
		20-10-2019	Allegation on faculty Mr.Praveen Kumar and Ms.Y.V.Sravya.	23-10-2019	Resolved by receiving resignation letter from Mr.Praveen Kumar and apology letter given by Ms.Y.V.Sravya.
		28-11-2019	Money lost by a student.	02-12-2019	Traced out the thief using CC Cameras.
		24-11-2019	Request to repair class room doors.	02-12-2019	Replaced new doors.
		17-02-2020	Allegations on Mr.A.V.Pradeep & Mr.L.V.Suryam, Asst.Prof,ME.	19-02-2020	Resolved by receiving apology letter and resignation letter from Mr.A.V.Pradeep & Mr.L.V.Suryam.
		20-02-2020	Allegation on Student brother.	26-02-2020	Resolved the issue by having a meeting with sibling parent and they produced apology letter .

S.No	Committee	Co-ordinator	Signature
1	Grievance Redressal Cell	Mrs S .Kalyani	
2	Anti-Ragging Cell	Mr K Surya Narayana Rao	
3	Internal Complaint Cell	Dr K.Jyothsna	



PRINCIPAL
Vignan's Institute of
Engineering for Women
K.J.Peta, VSEZ (P.O.),
Visakhapatnam-49.